WAN NURUL ASMA BINTI WAN BERAHIM

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WEB DEVELOPER | CMS SPECIALIST (JOOMLA & WORDPRESS) | FRONTEND DEVELOPER

PROFESSIONAL SUMMARY

Web Developer with 8+ years of experience specialising in CMS development (Joomla & WordPress) and front-end implementation. Proven track record building and maintaining government and corporate portals with strong focus on performance, accessibility, compliance and security. Experienced across the full project lifecycle including requirements gathering, UI/UX implementation, deployment, UAT/FAT and post-launch optimisation. Collaborative team player experienced working with government stakeholders and cross-functional technical teams to deliver secure, user-centred and scalable digital platforms.

CORE SKILLS

- CMS Development: Joomla (3–5), WordPress CMS
- Front-End: HTML5, CSS3, JavaScript, Bootstrap, Flexbox, Grid, Responsive Design
- Database & Server: MySQL, MariaDB, cPanel, Plesk, vHost setup, Backup & Security
- UI/UX & Design Tools: Figma, Balsamiq, Adobe Photoshop, Adobe Illustrator
- SEO & Analytics: Google Analytics, Search Console, SEO Optimization
- Project Management: SPLaSK documentation, UAT/FAT coordination, Government Compliance
- Collaboration Tools: Git/GitHub, Trello, Asana

PROFESSIONAL EXPERIENCE

Web Developer | Synchronetwork Sdn Bhd (Software House)
Aug 2025 – Present

- Developed and deployed 4 Joomla portals and 2 WordPress portals, ensuring responsive design, security compliance and accessibility standards.
- Implemented SPLaSK documentation and technical compliance for 2 government portals.
- Maintained and optimised 3 active WordPress portals, including updates, performance tuning and security patching.
- Managed end-to-end project lifecycle from requirements, design, development, UAT/FAT through to post-launch support.

- Deployed websites via cPanel, including domain setup, databases, email configuration and vHost management.
- Collaborated closely with clients and internal teams to ensure adherence to technical specifications and cybersecurity guidelines.
- Troubleshot deployment, plugin and performance issues to ensure stability and high system uptime.
- Implemented and monitored website performance using Google Analytics and Google Search Console.

Senior Solution Engineer | AIDAN Technologies Sdn Bhd (Software House)

Jan 2020 – Jul 2025

- Successfully launched 30+ websites and upgraded 5 Joomla portals to Joomla 5.
- Maintained 10+ live portals, improving uptime, usability and performance.
- Led development of BORANG Government Online Form System, including CMS customisation and UI design.
- Conducted training sessions and live demo presentations for government users and administrators.
- Prepared SPLaSK tagging, sitemaps, testing scripts and user manuals for multiple projects.
- Served as Module Test Lead & Moderator during UAT/FAT.

Web Developer | AIDAN Technologies Sdn Bhd (Software House)

Jan 2018 – Dec 2019

- Customised Joomla and WordPress templates according to client requirements and branding.
- Developed mobile-first and accessible front-end UI using HTML, CSS and JavaScript.
- Prepared and maintained project documentation including sitemaps and UAT/FAT reports.
- Delivered client training and post-launch technical support.
- Supported delivery of 10+ successful website deployments.

Customer Care Executive | AIDAN Technologies Sdn Bhd

Oct 2016 – Dec 2017

- Managed website content updates for government portals and corporate sites.
- Provided onsite technical support for Suruhanjaya Koperasi Malaysia (SKM).
- Prepared documentation including Sitemaps, PROBE Checklists and SPLWDT submissions.

IT & Multimedia Officer | Nakiwa College of Entrepreneurship

Sep 2015 – Aug 2016

- Managed institutional website and social media communications.
- Produced corporate videos, flyers and marketing materials.
- Supported internal IT systems and proposal documentation.

EDUCATION

Bachelor of Multimedia (Hons)

Northern University of Malaysia (UUM) - 2015

Diploma in Information Technology (Programming)
Polytechnic Sultan Mizan Zainal Abidin - 2010

CERTIFICATIONS

- SPLaSK Tagging - 2024
- Joomla Trainer Certificate
- JoomlaDay & WordCamp Participant - 2017
- Executive Development (STAR Programme) - 2011
- Certificate of Excellent Work - SUK Kelantan, 2009

ACHIEVEMENTS & AWARDS

- Silver Medal (MASUM) - 2013
- Gold Medal (UPSI & International Silat Championship) - 2015

VOLUNTEER EXPERIENCE

Committee Member, Conference for Government ICT Officers of Malaysia (ConFIG Malaysia) - 2019